



## LIMITED WARRANTY

**POWERTRAIN PRODUCTS, INC.** or PPI warrants components against defects in our workmanship and material in accordance with the schedules and limitations outlined below. This limited warranty is subject to certain exclusions, limitations and conditions. Powertrain's liability under this warranty is limited solely to the repair or replacement of defective parts and/or workmanship. Powertrain shall not be liable for any incidental, special, consequential, or exemplary damages, or for any service not expressly provided for herein, relating to or arising from the Powertrain product. **A claim number must be received prior to repair or replacement of goods. Any work performed without prior authorization will not receive reimbursement.**

### **GASOLINE ENGINES:**

Long Blocks: commercial, non commercial & Light Trucks thru 3/4 ton **4 years / 1 million miles** Parts & Labor (Except Taxis & Police, Ambulance & motor homes unless noted on invoice)

Long Blocks 1 ton: **3 years / unlimited miles** Parts & Labor (Including Taxis, Police, Ambulance, Class C Motor Homes)

Long Blocks over 1 ton: **1 year / 12,000 miles** Parts & Labor (Except Class A Motor Homes)

Long Blocks Class A Motor Homes: **90 Days / unlimited miles** Parts Only

Long Block Marine: **2 years / unlimited hours** Parts & Labor (Max \$550)

*LABOR PAID AT REGULAR SHOP RATE UP TO \$75.00 AN HOUR PER ALLDATA FLAT RATE TIME.*

### **USED ENGINES:**

Passenger Cars: **2 years / unlimited miles** Parts & Labor (Non Hi-Performance or swaps)

Hi-Performance & Swaps: **Start Up Only** Parts

*LABOR PAID FOR REMOVAL AND REPLACEMENT ONLY AT \$75 AN HOUR PER ALLDATA FLAT RATE TIME. Applies only to block & heads. No external seals, gaskets, manifolds, etc are covered under the warranty and should be replaced or swapped at the discretion of the installer.*

### **CUSTOM BUILD, HI-PERFORMANCE &**

**SPECIAL ENGINES:** Warranty to be determined at point of sale. See original Powertrain Products invoice.

### **CYLINDER HEADS:**

Complete Cylinder Heads: **1 year / unlimited miles** Parts & Labor

*LABOR PAID FOR REMOVAL AND REPLACEMENT ONLY AT \$75 AN HOUR PER ALLDATA FLAT RATE TIME. (MAX \$300).*

### **TRANSMISSIONS:**

Automatic: commercial, non commercial & light trucks thru 1 ton **3 years / unlimited miles** Parts & Labor (Except Taxis, Police, over 1 ton, Ambulance & Motor Homes)

Automatic: Taxis Police, over 1 ton, Ambulance & Motor Homes **18 month / 18,000 miles** Parts & Labor

Manual: **3 year / unlimited miles** Parts & Labor

*LABOR PAID AT REGULAR SHOP RATE UP TO \$75 AN HOUR PER ALLDATA FLAT RATE TIME.*

### **USED TRANSMISSIONS:**

Automatic & Manual: **2 years / unlimited miles** Parts & Labor (Except Taxis, Police, over 1 ton, Ambulance & Motor Homes)

*LABOR PAID AT REGULAR SHOP RATE UP TO \$75 AN HOUR PER ALLDATA FLAT RATE TIME.*

*Excludes all external solenoids, switches and sensors.*

### **DIFFERENTIALS & TRANSFER CASES:**

Remanufactured: **3 years / unlimited miles** Parts & Labor

Used: **2 years / unlimited miles** Parts & Labor

*LABOR PAID AT REGULAR SHOP RATE UP TO \$75 AN HOUR PER ALLDATA FLAT RATE TIME.*

### **CRANK KITS, INSTALL KITS & OTHER MISCELLANEOUS PARTS:**

**90 Days** Parts Only

Transfer of Warranty: Any request for warranty transfer must be done so in writing through PPI's Customer Service Department. Transfer of Warranty can be done for vehicles 12 months in service or less and at the time of vehicle sale. A fee of \$200.00 will be incurred for transfer of warranty. Failure to do so will void the warranty.

*Warranty reimbursement will be at shop's advertised rate up to 75 per hour per book time (all data). No warranty reimbursement for labor will be made to anyone other than a repair facility that is a listed business. In order to pursue labor reimbursement a printed copy of the repair facilities repair order will be required. Hand written & non business type repair orders are not acceptable.*

**I. Owner's and Installer's Responsibilities **PLEASE READ!!**** Have you checked or replaced the following? Radiator, water pump, thermostat, belts, hoses, fan and coolant temperature sensors, exhaust system and catalytic converter, oil pump, oil cooler and lines, oil pump pick up screen, torque converter, transmission and transmission oil cooler, distributor and or related timing pick-ups, modules, oxygen sensors, fuel filters, EGR valves, fuel regulators, etc. This is not an unconditional warranty against all hazards and failures. The products distributed by PPI are warranted to the original installing dealer and vehicle owner against defects in parts or factory workmanship. This is a non-transferable warranty unless PPI Customer Service Department is notified in writing and the vehicle is in service for no longer than twelve months and the fee set forth below is paid with all transfer information properly completed. PPI does not assume responsibility on behalf of the installing dealer, their technicians, and parts transferred from original engine, or unauthorized repair work. Additional installer and owners obligations; after engine has been driven for 500 miles engine oil and filter must be changed. No fluid changes required with transmission other than manufacturers recommended service schedules. It is mandatory that all engine fluids be routinely changed, maintained and checked for proper levels as described within. It is also mandatory to change the engine oil and filter every 3,000 miles according to O.E.M. specifications. All costs of these services are the owner's obligations and should be documented with strict repair or maintenance records. Engine coolant must be maintained and checked for proper levels and protection. Coolant must be changed every 24 months or 30,000 miles or whichever comes first. Warranty information must be completed and mailed to PPI within 10 days after invoice date. Installing shop and owner of the vehicle must accurately fill out all warranty information and retain a copy of the warranty. All initial warranty notifications should be made through installing dealer. Failure to perform these conditions set forth herein voids the warranty. **PLEASE READ!!** If you replace your old engine, transmission, cylinder head(s), differential or transfer case and do not check the above items mentioned but not limited too for cause of failures they pertain to the part, chances are any replacement can & will fail again! Take time out to determine the actual cause of the failure to insure your customer trouble free operation of this replacement unit.

**II. Limited Warranty** PPI warrants to Original Purchaser that their remanufactured or used Engine, cylinder head(s), transmission, transfer case or differential shall be free of defects from materials and or workmanship, when properly installed, and used for normal use and service for the periods of time or distance from original date of purchase or whichever occurs first. Subject to the following terms and conditions listed below. Note: Installing dealer must provide proof of purchase (warranty registration number) before any authorization of alleged warranty work is performed. Installing dealer must notify PPI to obtain work order authorization, NO EXCEPTIONS. No claims shall be honored if prior notification has not been obtained. PPI reserves the right to have any and all alleged warranty parts inspected prior to claims being honored. Money due under this warranty will be distributed after inspection has been made. Repairs or replacement will be made within a reasonable time, after receipt of goods deemed to be defective, enters our facility. PPI reserves the right to have any and or all parts inspected by their original manufacturer for warranty determination. Any parts discarded by installing dealer for warranty claims will not be honored for reimbursement.

Warranty does not cover and is void as a result of abnormal operating temperatures (this includes melted or missing heat tabs that are adhered to the engine or cylinder head to monitor the operating temperatures). Regardless of the root nature of the overheat condition once an engine has been overheated the warranty is voided. It is the customer's responsibility to monitor vehicles temperature while driving & shut the vehicle down if it is operating hot before it overheats. Overheating is determined by the condition of heat sensitive tabs located on the block & heads of our products. Any removal of these tabs voids the warranty. In addition the following criteria will void the warranty: accident, racing, lack of proper lubrication, misuse, detonation/pre-ignition, lean conditions, vacuum leaks, faulty injectors, inoperative or false reading oxygen sensors, improper or contaminated fuel, and or oil, thrust bearing wear due to transmission related components or problems, faulty/rotted freeze plugs due to lack of cooling system maintenance and or ground straps and vehicle modifications that can damage the engine. Detonation/pre-ignition damage includes but is not limited to melted or broken pistons, rings, damaged cylinder head(s) and their related parts. Causes include inoperative or malfunctioning computer and or emissions control and ignition devices, clogged catalyst or exhaust systems, etc. Modifications include but are not limited to superchargers, turbochargers, computer PROM changes, over sized tires or anything that will alter the performance of the vehicle from its O.E.M. status. Gaskets that are not supplied or installed by PPI are not covered by this warranty. The rear main seal is limited to one repair during the duration of the warranty period. Any other rear main seal failures will be the responsibility of the customers and/or installing repair facility. Warranty does not cover towing, vehicle rental, oil, oil filter, Freon, antifreeze, incidental, special consequential or exemplary damages resulting from loss of time, or use of the vehicle, or for any service not expressly provided herein, relating to or arising from products supplied by PPI. Repairs or replacements do not extend or renew length of warranty, nor does it apply fault.

**III. Warranty Claims and Procedure** Any and all warranty claims: Are to be brought to the attention of PPI or the installing dealer. PPI will reimburse all authorized repairs at a flat rate schedule that is not to exceed PPI's printed warranty in effect at time of original purchase using Alldata repair manual for guidelines. Hourly rates for all eligible authorized labor claims will be compensated at jobbers' wholesale labor rates as listed above. Any additional labor parts, fluids, etc. associated with the repair & not included in coverage are the sole responsibility of the installer and or owner of the vehicle. Invoices must accompany any and all claims; no claims will be honored if any outstanding money, any open cores or defects or invoices are due to PPI. Alleged warranty parts will be held for 30 days after receipt and then discarded. Any request for monetary compensation for parts and/or labor for an approved warranty claim must be submitted in writing to PPI no later than 30 days after initial warranty claim was filed. All warranty claims are pending inspection of alleged defects in parts and/or workmanship. If any person and/or installer discard defective parts before PPI inspection, no warranty claim shall be honored. Unauthorized repairs will not be recognized or honored as a legitimate warranty claim. Any warranty monies due to installing dealer will not be discounted from any future sale. Receipts for repair work order labor must be provided and must come from a licensed repair facility ONLY. Any receipts from any other type of business or automotive repair will void any reimbursement. This warranty applies only to repair and not diagnosis. The diagnosis labor time is the responsibility of the customer and PPI should be consulted prior to diagnostic being performed in order to save time and money for the customer.



## Registration

Copy and Mail, fax or email within 10 days of purchase to:  
Powertrain Products Inc., 520 Thompson Creek Road, Stevensville, MD 21666  
Fax#: 410.643.3247, sales@powertrainproducts.net

Install Date \_\_\_\_\_ Mileage at install \_\_\_\_\_  
Install labor rate per hour \_\_\_\_\_ Part # \_\_\_\_\_  
Serial # \_\_\_\_\_ VIN \_\_\_\_\_ 17 digits  
Vehicle Type \_\_\_\_\_ Model \_\_\_\_\_ Year \_\_\_\_\_  
Address \_\_\_\_\_  
E-mail address \_\_\_\_\_ Phone # \_\_\_\_\_  
Installed by: Company \_\_\_\_\_  
Address \_\_\_\_\_  
\_\_\_\_\_

### Owner/Operator:

I have read and understand the written warranty that came with the product and its limitations. I understand it is a limited warranty that only covers defects in material or workmanship at limited rates. I understand all the excluded failures that are not covered and will not operate my vehicle when problems exist. I understand that failing to follow instructions for installation or maintenance provided by Powertrain Products, Inc. or the original equipment manufacturer may jeopardize my warranty for any related problems. I will have my vehicle re-inspected and have the oil changed (for engines) at 500-1,000 miles and also follow original equipment manufacturer's maintenance schedule and keep detailed records.

Signature \_\_\_\_\_ Date \_\_\_\_\_

Printed Name \_\_\_\_\_

**Powertrain Products, Inc. 520 Thompson Creek Road, Stevensville, MD 21666**  
**888-842-0023 www.powertrainproducts.net**